REGISTRATION

Can I register more than one person at a time?

Yes, you can sign up to 10 people at once – in fact, we encourage it! We have a bulk ticket price discount. We do also have a bulk order discount. If you have more than 3 people attending Experience, the 4th purchased in your group will be discounted 50% to $475. Every 3 tickets you buy at full price, the 4th is 50% off. *
Only applies to the 4th ticket after 3 are purchased at regular bird price. The count starts again after the 4th ticket at half price.

 *Tickets must be purchased by the same company at the same time of checkout. (Only available for "Regular tickets".) Contact events@configura.com for discount assistance.

I'm not attending the conference. Can I register other people from my office?

Yes, please provide a valid email address for the person(s) you are registering and provide their RSVP information (Airport Shuttle, Welcome Event selection and 90s party).

Please note, you may not receive a copy of your receipt if you are not an attendee. Please contact events@configura.com *if you need a receipt.*

What if I register but I am unable to attend the conference?

Unfortunately, we do not provide refunds to those who cannot attend the conference. However, you can transfer your registration to another person at your company. Contact events@configura.com for assistance.

What tickets are available?

In-Person Ticket

Full access to Experience 2025 including a Welcome Events, live breakout sessions, Q&As, keynotes, Configura Awards ceremony, 90's throwback Party, giveaways and more! Does not include workshops. An in-person ticket also provides digital access to pre-recorded breakout sessions. Please note, Q&A style breakouts are not offered as a recording.

Early Bird Tickets (Until June 13th at 11:59 PM EDT)
- 2- Day Ticket- $800 includes Wednesday & Thursday only

- 3- Day Ticket- $950 includes a Workshop Pass. You can choose up to 3 workshops
- Developer Ticket- $800 Tuesday-Thursday: Tuesday includes developer focused content

Regular Tickets (Available after Early Bird sales end - September 22, 11:59pm EDT)
- 2- Day Ticket- $950 includes Wednesday and Thursday only
- 3- Day Ticket- $1150 includes a Workshop Pass. You can choose up to 3 workshops
- Developer Ticket- $950 Tuesday-Thursday: Tuesday includes developer focused content

On-Demand Ticket

Enjoy Experience at your own pace by watching pre-recorded breakout sessions following the conference. *The on-demand ticket does not include access to the live conference, Q&A style breakouts or optional workshops.*

- On-Demand Ticket $250

Workshops

On Tuesday October 7, we are offering an optional day of workshops. Each two-hour workshop is $75, and included in the price of the 3-day ticket. You can choose up to three workshops with your Experience ticket for extra hands-on learning. Workshops require pre-registration and can be added during registration.

Workshops have limited seats available and are first come-first served.

What's included in my ticket?

An in-person ticket includes full access to Experience 2025 including Welcome Events, 90s Throwback Party, live breakout sessions, keynotes, Configura Awards ceremony, giveaways and more! In-person tickets also make your company eligible to receive a free one-year CET Commercial Interiors or SPEC license to allocate to a new user for a whole year.

Extensions not included. Limit of one free license per business for new users only. Manufacturers and partner reps excluded. Attendee must complete post-conference

survey to qualify. Qualifying attendees will be contacted post-conference. License must be claimed by December 31, 2025.

Included Meals:

Oct 7: Tuesday Lunch (must attend at least one workshop and RSVP "yes" for Tuesday lunch during registration)

Oct 7: Dinner and Drinks (only if RSVP "yes" for Non-Disney Welcome Events)

Oct 8: Lunch, Snacks and Beverages, Dinner and Drinks (only if RSVP "yes" for 90s Throwback Party)

Oct 8: Lunch, Snacks and Beverages

Oct 9: Lunch, Snacks and Beverages

Airport Shuttle on October 9 – please RSVP "yes" during registration. Airport shuttle leaves promptly at 3:50pm EDT.

Travel and lodging are not included in the conference ticket price. We do, however, have a room block available at the Caribe Royal Resort. Click here to book a hotel room for the conference at the special event rate.

Is there a room block available?

Yes, we have a room block with the Caribe Royal Resort.

To qualify for the room block discount, all hotel reservations must be made by September 15, 2025.

RESERVE A ROOM

SESSIONS AND EVENTS

Will breakout sessions be recorded?

Most breakout sessions will be pre-recorded and available for viewing post conference.

Q&A style breakout sessions will *not* be available as a recording.

To check if a breakout session will be available, look for a "recordings" tag in the session details or filter our schedule by session type > recordings.

What are workshops?

On Tuesday, October 7 we are offering an optional day of a la carte workshops. Each two-hour workshop is $75. If you purchase a 3-Day Ticket, three workshops are included with the ticket for extra hands-on learning. Workshops require pre-registration and can be added on during registration.

Workshops have limited seats available and are first come-first serve. Workshops will not be recorded.

Morning Workshops: 8am-10am EDT

Lunch Workshops: 10:15am-12:15pm EDT

Afternoon Workshops: 1:15pm-3:15pm EDT

Workshops allow you to follow along in CET, Spec, Twinmotion or CET Developer. **These require you to bring a laptop.**

For more specifics on workshop content, please visit our [schedule page](#).

Do I need to pre-register or pay for breakout sessions?

No, breakout sessions (1 hour or 45 min sessions on October 8-9) do not require pre-registration. Attend the sessions that best fit your industry, interests and learning goals. You can save a seat with our new website and app for Sessions that you're interested in and this lets us know which sessions to plan to put in larger rooms!

Most sessions repeat—if a room is full feel free to go to another breakout session and come back to that session at a different time.

Breakout sessions are included in your ticket price, both 2-day, 3-day, and Developer tickets. Breakout sessions recordings (pre-recorded) will be available to in-person and on-demand tickets shortly after the conference ends. We will send out an email once they are available. *Q&A style breakout sessions will not be recorded.*

What do I need to register for?

Once you complete the online registration form, we do not require any additional registration for breakout sessions.

Can I plan my schedule ahead of time?

Yes, and we encourage it so you get the most out of your experience! Plan your learning sessions in advance by logging into the Experience website and creating your schedule by ""Saving Seats" for your favorite sessions. We will have a few short videos

available on how to use the app and website to enhance your Experience. Be on the lookout!

I want to share information I learned with my co-workers. Will information be available after the event?

All in-person tickets will have access to breakout session recordings to re-watch your favorite sessions or sessions you missed. If a co-worker didn't attend in-person, they can purchase an On-Demand ticket ($250) for access to breakout session recordings (pre-recorded). *Q&A style sessions will not be recorded.*

Is there an airport shuttle?

Yes! We have an airport shuttle leaving Experience after our last breakout sessions on October 9th at 3:50pm EDT. Please RSVP for the airport shuttle during registration to be included on the shuttle list.

You are responsible for all other transportation to and from the venue/airport.

Now That's What I Call a 90's Party? What's that?

Dust off your flannel, throw on your chokers, and get ready to party like it's 1999! Join us on-site at the Stadium Club for a totally rad night of 90s nostalgia. Dress to impress in your best 90s-inspired costume for a chance to win our costume contest!

Enjoy delicious food, two complimentary drink tickets, throwback tunes that'll take you back, and fun games in the bays. It's the perfect mix of networking and neon, so grab your crew and let's make this a night to remember!

CEUs

What sessions qualify for CEUs?

To determine if your breakout session qualifies, please check the breakout session tags in session details, or filter the schedule by the CEU tag. *You are responsible for self-reporting your CEU Sessions to IDCEC.*

Learn more about CEU reporting here.

How does collecting CEUs work?

You are responsible for self-reporting your CEU Sessions to IDCEC. Make sure to download the IDCEC App. At the end of each breakout session, you will be able to scan a QR Code to log your CEUs. Please note that the *QR Codes are only valid until 5pm EST each day of the conference*, so make sure to scan each code right after the session.

How do I use the scanning feature to report my attendance?

The IDCEC app can be used for all in-person conferences and courses. All you need is your IDCEC number and password. The IDCEC app will allow users to scan their attendance at a CEU event with a click of a button. Your attendance is reported for you immediately. It also gives you the control to manage your credits efficiently.

Download the app here: Apple | Google

How long do I have before the QR Code expires?

The QR code is valid *until 5pm EDT each day of the conference*. This expiration is programmed so that learners cannot take a picture of the QR code and share with others or scan it later.

Want to find out more? Visit IDCEC

TECHNICAL

What do I need to bring to the conference?

If you are attending one of our workshops on October 7, please bring your laptop.

Consider bringing a laptop or notebook to take notes and follow along during learning sessions. We also recommend you bring business cards to share when networking and a list of questions to ask our presenters to get the most out of your conference experience.

Is there an event app?

Yes! We have a great new app this year! Our event app is a convenient way to reference our schedule content, speaker bios and venue map and message with fellow attendees. We also will be hosting Lounges for you to create chat groups with those you meet, as well as Gamification challenges to compete in to win prizes!

Download the Accelevents app here: [Apple](#) | [Google](#)

Reference your registration confirmation email for app download and login instructions.

If you choose to turn on push notifications, we'll remind you when important events are getting started.

When and where will recordings be available?

Breakout sessions recordings (pre-recorded) will be available to in-person and on-demand tickets shortly after the conference ends.

Each recording will be available under its respective session on the schedule page of our conference website.

How long will I be able to view recordings?

Breakout session recordings will be available up to one after the conference, and then they will be moved to a playlist online for viewing.

CONFIGURA AWARDS

How do I enter the Configura Awards?

The Configura Awards are open for submissions and are free to enter. To enter, fill out the form on the Awards page at configura.com/awards.

What is the deadline to enter?

Submit your entries by Friday, August 15, 2025, 11:59pm EDT.

Do I need to attend Experience to enter the Configura Awards?

No. The Configura Awards are open to anyone who uses CET, SPEC or any other Configura products regularly to do their day-to-day work.

However, there are incentives to attend the awards in person for nominees. Including discounted or free tickets for next year's event, participating in the live awards ceremony, and exclusive bragging rights during the conference.

I entered the Configura Awards. How do I know if I won?

The winners will be announced at the Configura Awards Ceremony at Experience on October 9 and will be contacted individually shortly after. All finalists will be notified prior to the event.

Winners do not need to be at the conference in-person to claim their award, but it is highly encouraged.

Is your question not answered?

Don't hesitate to contact us by sending an email to events@configura.com.