

Experience 2026 FAQ

What is Experience?

Experience is Configura's annual user conference, bringing together designers, manufacturers, developers, partners, and industry leaders for hands-on learning, networking, product announcements, and inspiration. Whether you're new to Configura products or an experienced user, Experience offers opportunities to expand your skills and connect with the community.

Who should attend Experience?

Experience is designed for anyone who uses or supports Configura's platform of products, including:

- Commercial Interiors Designers
- Material Handling Professionals
- Manufacturers
- Developers
- Configura Partners
- Sales and Customer Success teams

Whether you're looking to sharpen your technical skills, explore new products, or build industry connections, there's something for everyone.

I've never attended before. Is Experience right for me?

Absolutely! Experience welcomes attendees of all experience levels. You'll find sessions ranging from beginner to advanced, plenty of opportunities to network with peers who do the same job as you, and a friendly community eager to share ideas. Many attendees say their first Experience quickly became the highlight of their professional year, and over 50% of our attendees repeat from previous years.

What does my conference ticket include?

Experience 2026 offers three in-person pass options, each designed for a different audience. No matter which pass you choose, you'll enjoy the opportunity to learn, network, and connect with the global Configura community.

Regular Pass

The Regular Pass includes full access to the core Experience conference, including:

- Opening Configura keynote and general sessions
- Breakout sessions
- Access to the Sponsors and raffle
- The Welcome Event at Cincinnati Union Terminal (with transportation to and from the event venue included) – dinner and refreshments included
- The Time Travelers Ball – dinner and refreshments included
- Lunch, refreshments, and networking breaks during the conference
- Access to the Experience mobile app

Please note: Workshops are sold separately and require advance registration

Developer Pass:

The Developer pass includes everything in the Regular Pass, plus:

- An exclusive full day of hands-on developer content on Tuesday, October 6
- Hands-on technical sessions focused on building and extending CET
- Best practices, architecture discussions, APIs, and Extension development techniques and more like:
 - Leveraging materials directly from the manufacturer
 - Using AI to generate on-brand icons
 - Techniques for writing code outside of CM for your extension
- Peer-led presentations from experienced CET developers across the Configura community
- Opportunities to collaborate, exchange ideas, and network with fellow developers and end users from around the world

One of the most valuable parts of Developer Day? There's no better way to learn than from those who've been there before. Connect with developers who have overcome similar challenges, hear directly from users, and gain insights that can help take your extensions and abilities to the next level.

Manufacturer Pass

New for Experience 2026, the Manufacturer Pass includes everything in the Regular Pass, plus:

- Dedicated manufacturer-focused content beginning in the afternoon on Tuesday, October 6

- Sessions designed by peers and experts specifically for those who bring their products to life within the CET ecosystem
- Opportunities to connect with experts and fellow manufacturing partners
- Learning focused on topics relevant to bringing products to life within the Configura ecosystem

What are workshops?

Workshops are optional, hands-on training sessions held on Tuesday, October 6, before the core conference begins. Designed for users of CET Commercial Interiors, CET Material Handling, and Spec, workshops are available for all experience levels, from beginners to advanced users.

These interactive, “bring-your-own-device” sessions are held by Configura experts and experienced industry professionals, giving you the opportunity to learn new skills and apply them in real time.

Workshop seating is limited, requires advance registration, and has an additional fee. Many of these sessions will sell out. If you’re looking for the best value in Configura training, workshops are the most affordable ways to learn directly from the experts.

For more specifics on workshop content, please visit our [schedule page](#).

What should I wear?

We like to keep things polished but comfortable. Think elevated everyday style that’s perfect for learning, networking, and celebrating with the Experience community. Got a nerdy tee-shirt or band tee that makes you smile, Great! We can’t wait to see it, throw a blazer or sweater on top and you’re ready to go. Layers are always recommended.

Will sessions be recorded?

Many sessions at Experience will be pre-recorded by our presenters and made publicly available on the Configura YouTube channel following the conference.

That being said, attending Experience is still the best way to learn. We all know what happens when we watch a webinar; our attention span is that of a goldfish. We’re more engaged and focused when we experience sessions live, participate in Q&A discussions, connect directly with presenters and fellow attendees, and take part in networking events. Experience can’t be replicated online.

After the event, we'll share recordings so you can revisit your favorite sessions, catch ones you may have missed, and recommend valuable content to colleagues who couldn't attend. Recordings will be released after the conference, with timing announced closer to the event.

Please note: Workshops, interactive sessions, and select presentations may not be recorded.

REGISTRATION

Can I register more than one person at a time?

Yes, you can sign up to 5 people at once. Contact events@configura.com for any assistance needed.

I'm not attending the conference. Can I register other people from my office?

Yes, please provide a valid email address for the person(s) you are registering and provide their RSVP information (Airport Shuttle, Welcome Event selection and Time Travelers Ball).

Please note that you may not receive a copy of your receipt if you are not an attendee. Please contact events@configura.com if you need a receipt.

What if I register but I am unable to attend the conference?

Unfortunately, we do not provide refunds to those who cannot attend the conference. However, you can transfer your registration to another person at your company. Contact events@configura.com for assistance.

Is there a room block available?

Yes, we have a room block with the Hilton Cincinnati Netherland Plaza

To qualify for the room block discount, all hotel reservations must be made by August 31, 2026.

[RESERVE A ROOM](#)

Can I plan my schedule ahead of time?

Yes, and we encourage it, so you get the most out of your experience! Plan your learning sessions in advance by logging into the Experience website and creating your schedule by "Saving Seats" for your favorite sessions. We will have a few short videos available on how to use the app and website to enhance your Experience. Be on the lookout!

Is there an airport shuttle?

Yes! We have an airport shuttle leaving Experience after our last breakout sessions on October 8th at 4:00pm EDT. Please RSVP for the airport shuttle during registration to be included on the shuttle list.

You are responsible for all other transportation to and from the venue/airport.

What is the Welcome Event?

The Welcome Event is your first opportunity to experience what makes Experience special.

Held at the iconic Cincinnati Museum Center at Union Terminal, the evening is all about making connections. Whether you're attending for the first time or returning to reconnect with old friends, you'll enjoy an evening designed to help break the ice, spark conversations, and build new relationships.

Expect great food, drinks, and interactive activities designed to get attendees meeting one another. While activities are still being finalized, think team challenges, networking experiences, and other fun ways to connect beyond the typical conference mixer.

You'll also have the opportunity to explore the museum, making it the perfect way to kick off the next two days at Experience.

*Transportation to and from Union Terminal is provided.

What is the Time Travelers Ball?

Step into the past, or the future, at the Time Travelers Ball, Experience 2026's signature evening event.

Held in the breathtaking Hall of Mirrors at the historic Hilton Cincinnati Netherland Plaza, this unforgettable evening combines networking, dinner, drinks, a live band, and entertainment in one of Cincinnati's most spectacular venues.

Guests are encouraged to embrace the theme by dressing as their favorite era, historical figure, or vision of the future. Whether you arrive in elegant cocktail attire, a roaring 20's ensemble, Victorian fashion, retro futurism, steampunk, or your own creative interpretation of time travel, you'll fit right in.

Costumes are encouraged, but never required. The most important thing is to come ready to celebrate with the whole Configura community.

CEUs

What sessions qualify for CEUs?

To determine if your breakout session qualifies, please check the breakout session tags in session details, or filter the schedule by the CEU tag. *You are responsible for self-reporting your CEU Sessions to IDCEC.*

Learn more about CEU reporting [here](#).

How does collecting CEUs work?

You are responsible for self-reporting your CEU Sessions to IDCEC. Make sure to download the IDCEC App. At the end of each breakout session, you will be able to scan a QR Code to log your CEUs. Please note that the *QR Codes are only valid until 5pm EST each day of the conference*, so make sure to scan each code right after the session.

How do I use the scanning feature to report my attendance?

The IDCEC app can be used for all in-person conferences and courses. All you need is your IDCEC number and password. The IDCEC app will allow users to scan their attendance at a CEU event with a click of a button, and attendance is reported immediately. It also gives you the control to manage your credits efficiently.

Download the app here: [Apple](#) | [Google](#)

How long do I have before the QR Code expires?

The QR code is valid *until 5pm EDT each day of the conference*. This expiration is programmed so that learners cannot take a picture of the QR code and share with others or scan it later.

Want to find out more? [Visit IDCEC](#)

TECHNICAL

What do I need to bring to the conference?

If you are attending one of our workshops on October 6, please bring your laptop.

Consider bringing a laptop or notebook to take notes and follow along during learning sessions. We also recommend you bring business cards to share when networking and a list of questions to ask our presenters to get the most out of your conference experience.

Is there an event app?

Yes! We have a great new app this year! Our event app is a convenient way to reference our schedule content, speaker bios, venue map, and message with fellow attendees. We also will be hosting Lounges for you to create chat groups with those you meet, as well as Gamification challenges to compete in to win prizes!

Download the Accelevents app here: [Apple](#) | [Google](#)

Reference your registration confirmation email for app download and login instructions.

If you choose to turn on push notifications, we'll remind you when important events are getting started.

CONFIGURA AWARDS

How do I enter the Configura Awards?

The Configura Awards are open for submissions and are free to enter. To enter, fill out the form on the Awards page at configura.com/awards.

What is the deadline for entering?

Please submit your entries by Friday, August 21, 2026, 11:59pm EDT.

Do I need to attend Experience to enter the Configura Awards?

No. The Configura Awards are open to anyone who uses CET, SPEC or any other Configura products to do their day-to-day work.

However, there are incentives to attend the awards in person for nominees. Including discounted or free tickets for next year's event, participating in the live awards ceremony, and exclusive bragging rights during the conference.

I entered the Configura Awards. How do I know if I won?

The winners will be announced at the Configura Awards Ceremony at Experience on October 8 and will be contacted individually shortly after. All finalists will be notified the week of September 21.

Winners do not need to be at the conference in-person to claim their award, but it is highly encouraged.

Is your question not answered?

Don't hesitate to contact us by sending an email to events@configura.com.